



## TAFE Library Futures Seminar

### Workshop Topic 5:

*'How can the future TAFE library be more attractive to its Clients?'*

**Facilitator:** Katrina McDonald

Listen and watch students

Learn from them e.g. utilising new, popular technologies and preferred ways of operating.

Awareness of students priorities: space and surroundings must be attractive - an important value to them.

What is attractive to different student cohorts?

Local – 'My Spacers'

Sudanese refugees

Racism between cohorts – Cultural awareness and Staff Development

Integration of collection with technology and space – there for when they need it - once they've used the technology.

Food and drink

Mobile phones

Examine our policies

(students tend to police each other)

Students Centred approach

Find out how students prefer to use space and facilities before spending money or making changes.

Always survey them for their ideas

Non traditional survey methods and traditional benchmarking

Create a space that they would really like

Attract younger library staff to introduce fresh ideas.

Social tagging – can we adopt a revolutionary ways of using descriptors – catalogue and wider library – e.g. librarything.com

What jargon and technical language is unnecessary?

How else can we talk about the library?

Use of graphic images

What do we call ourselves to make ourselves attractive and approachable?

We need to think more like them

We need a library that doesn't require classes explaining how to use it – if we need to teach them how to use the catalogue it isn't set up with users in mind.

Staff can go to students/clients rather than them having to come to us – e.g. "lurk and leap", rovers.